WebFOCUS@TheFamiLee.net
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DOUGLAS LEE

TheFamiLee.net/DEL

2025 Highway 25 West
Gallatin, TN 37066

Senior WebFOCUS 8 Business Intelligence Consultant

SUMMARY:

♦ Delivered Enterprise Wide world class Business Intelligence solutions for over thirty years for various industries.
♦ Provided consulting services for Information Builders and other leading industries using the power of WebFOCUS.
♦ Seventeen years' experience using FOCUS and WebFOCUS to provide business solution for various industries.
♦ Extensive expertise with application analysis, requirement gathering, functional and technical design specifications, and cross platform implementation using various operating systems, network architectures, including SDLC documentation.
♦ Analyzed, designed, created, implemented, and supported business intelligence applications WebFOCUS 8.2.
♦ Excellent communication skills with technical, business users, and non-technical individuals at all levels of personnel.

Current and Former Clients and Contracts:

The FamiLee Network, DST Argus Health, Dollar General, Ford Motor Company (World HQ),
Ford Motor Credit Company, Ameritas Insurance, Information Builders Consulting, Harvard Pilgrim Health Care,
Nationwide Insurance (World HQ), Ford: Jaguar / Landrover, Chubb Insurance (World HQ), USDA,
New Jersey State Department of Family Services, US Bank, First Data Merchant Services,
Fidelity Investments / Bank of America, GMAC Insurance, Wachovia Bank of NA, IBM, Computer Dynamics Inc.,
Grumman Aerospace Corporation / Data Systems.

EXPERIENCE as a Senior WebFOCUS Applications Consultant for IBI and under The FamiLee Network (TFN):

DST Systems / Argus Health - WebFOCUS 8105, App Studio   *June 11 2017 - July 21 2017*

♦ Provided technical support for the conversion of 167 reports from Cognos to WebFOCUS 8105.
♦ Created and presented three PowerPoint presentations as Lunch and Learn sessions.
♦ Created and presented the on-shore and off-shore teams with documentation for:
  • Standards and Best Practice for Coding in WebFOCUS, Tips and Tricks, and Troubleshooting Techniques.

Dollar General Corporation   *January 3 2011 - May 18 2017*

Environment: WebFOCUS 7.6 → 8.2, App Studio, Dev Studio, MRE, Oracle, 1010Data, HTML, Excel, PDF, Graphics…

♦ Mentored colleagues in WebFOCUS 8 App Studio, and the development of portals, reports, html pages with animation.
♦ Worked as the technical lead on a project to conversion over 200 reports from BIRT and C++ to WebFOCUS 82.
♦ Created numerous reports and HTML page templates for a project to convert over 200 reports to WebFOCUS 82.
♦ Converted WebFOCUS 7 dashboards to WebFOCUS 8 Portals and created new WebFOCUS 8 portals.
♦ Worked with senior management and business users to complete and/or enhance several complex applications.
♦ Created major application for the automated creation of over eighteen thousand weekly store and org level reports.
　♦ These reports are generated and distributed to the organizations in about 20 minutes using ReportCaster.
　♦ This was used as a template for a similar application which create and distributes over eighteen thousand monthly reports.
♦ Created advanced level reports and graphs with extensive parameter pages, reporting, and drilldowns capabilities.
♦ Created and maintained SDLC documentation for all aspects of design, development, testing, and implementation.
♦ Created technical documentation, test and implementation plans, and Visio flow charts for several major projects.
♦ Converted reports from Oracle Report Writer using Oracle sources to WebFOCUS using 1010data sources.

Ford Motor Company and Ford Credit Company (TFN)   *One Year plus two month extension - 08/2009-10/2010*

Ford Motor Company, WebFOCUS Technical Lead for Business Intelligence Delivery Systems (BIDS)
Environment: WebFOCUS 7.6, Dev Studio, MRE, Teradata 12, HTML, Excel, PDF, Graphics…

♦ Actively contributed in a cross talented team comprised of analysts and developers converting reports from Business Object and the Universes to WebFOCUS to support and drive forward BI reporting analytics.
♦ Analyzed preexisting Business Objects reports for conversion to WebFOCUS and tested new reports.
♦ Created Dashboard Applications, complex parameter pages, graphs, and reports in the WebFOCUS MRE Environment.
♦ Created advanced level summary graphs and reports with drilldowns to extensive detail reports.

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♦ Created and maintained production specification and support applications and associated documentation.

Ameritas Insurance (TFN)   *Two months - 2009*

Environment: WebFOCUS 7.1 → 7.6, Dev Studio, Windows, Teradata 12.
♦ Created WebFOCUS reports from user specifications in several output formats.
♦ Provided mentoring to WebFOCUS applications development staff.
♦ Created templates for development of future reports to ensure coding consistency, the proper use of common modules,   adherence to corporate standards, shorten development time, and provide more consistent and maintainable code.
♦ Found and resolved issues with financial details which originated in the PIC format in the original COBOL program.

Harvard Pilgrim Health Care (IBI)   *Three months - 2008-2009*

Environment: WebFOCUS 714/765, Unix/Windows, Teradata
♦ Provided technical mentoring to WebFOCUS applications development staff.
♦ Created WebFOCUS Proof of Concepts for various applications, including Employer Analytics, which included advanced graphics and integration of WebFOCUS results in Microsoft Word templates using embedded linking.
♦ Created templates for development of future reports to ensure coding consistency, the proper use of common modules,   adherence to corporate standards, shorten development time, and provide more consistent and maintainable code.

Nationwide Insurance World Headquarters (IBI)   *Four weeks - 2008*

♦ Mentored IT staff with the best practices and insight into the applications development pf WebFOCUS applications.
♦ Provided leadership to IT team as to applications standards and presentations used within various other industries.
♦ Created new multi-drilldown graphs and reports, and enhanced other applications.

USDA ~ Washington DC (IBI)   *One week - 2008*

♦ Mentored the IT staff in alternative solutions to current application development.
♦ Worked with the IT staff in the creation of applications per USDA specifications.
♦ Provided technical documentation and demonstration of final results to upper management.

Jaguar / Landrover (JLR) (IBI)   *Two weeks - 2008*

Environment: WebFOCUS 761, MS Access, Teradata, SQL, HTML.
♦ Converted reporting applications from MS Access to WebFOCUS using SQL Pass-through.
♦ Created various reports and custom user interfaces.
♦ Analyzed current MS Access application to uncover faults in original logic which attributed to erroneous results.

Chubb Insurance Company World Headquarters (TFN)   Nine months, including four extensions - *2007-2008*

Global Reinsurance Reporting System (GRRS)

Environment: WebFOCUS 7.1, MRE, Dev Studio, Report Assistant, AIX, Oracle, MVS/TSO, DB2, HTML, Graphics.

♦ Mentored the Business and Technical Analysts responsible for the future maintenance of the objects.
♦ Created complete user based security application and detail reporting including value based validation.
♦ Created the complete GRRS, a Self Service Application, from Sign-In through to Sign-Out, including security.
♦ Created various Reporting Objects for use by the end-user community in the creation of their final reports.
♦ Provided leadership for standardized applications methodologies used in the creation of a new applications.
♦ Used advanced design techniques to create an application for the demanding clients of Chubb & Son Insurance.
♦ Provided advanced graphic highlighting of titles and headings in PDF reports as per stringent specifications.
♦ Created standardized routines and implemented standard reporting practices throughout the department.
♦ Developed various links and associated functionality beyond the WebFOCUS GUI development tools.

NJ SPIRIT: New Jersey Department of Children and Families (TFN)   *Eight months, including one extension - 2007*

Project: Create various reports and associated Report Selection Menu / GUI front-end.
Environment: WebFOCUS 5.3, Dev Studio, MRE, Resource Layout Painter, SQL Developer, Oracle DB, HTML …

♦ Provided leadership for applications standards and methodologies used in the creation of a new application.
♦ Provided advanced analytical support to WebFOCUS administration and application development staff.

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♦ Used advanced formatting techniques to comply with stringent design specifications for specified outputs.
♦ Created standardized routines and implemented standard reporting practices throughout the project.
♦ Provided technical support and analysis to team members to ensure efficient processing methodologies, more…

US Bank: Contingency Planning (IBI)   *Two months, including two extensions - 2006*

Project: Create The Contingency Planning Report Generation Application with GUI front-end.
Environment: WebFOCUS 7.1, Dev Studio, HTML / Report Painter, complex Oracle DB Structure, HTML, MS Office, VPN.

♦ Created complex PDF reports, including text and graphics, and the associated GUI for report selection.
♦ Provided introductory level insight of complete application to managerial and support staff.
♦ Provided technical documentation for complete application, more…

First Data Merchants Services / Account Services (IBI)   *Eleven months, including 5 extensions - 2005-2006*

Project: Executive BI Dashboard creation, Ado report development and support.
Environment: WebFOCUS 7.1, BI Dashboard, MRE, Resource Layout Painter, DB2, HTML, MS Office, Intranet.

♦ Worked with the client management and IT staff to design and develop reports and graphs using WebFOCUS Developer Studio GUI tools, MRE, and text editor for complex procedures.
♦ Designed and developed Dashboard for user access to the associated reports and graphs.
♦ Used advanced techniques to display multiple charts and reports, with multi drilldowns, within dashboard pages.
♦ Worked with the development team to administer MRE domains, users, groups, and dashboard personalization.
♦ Co-taught several training sessions on BI Dashboard, MRE administration, WebFOCUS reporting, and HTML techniques.
♦ Used WebFOCUS efficiency techniques to leverage RDBMS processing.
♦ A full redacted working demo is available on the web upon request, more…

Fidelity Investments / Bank of America HR PR (IBI)   Seven months, including two extensions *- 2005*

Project: Create HR analytics and graphs for integration into corporate web pages.
Environment: WebFOCUS 533, BI Dashboard, MRE, Report, SQL, HTML, MS Office, Intranet.

♦ Worked with the client management and IT staff from various departments to gather the functional requirements and develop technical documentation from which the applications were developed.
♦ Coordinated the design and development of several analytics and graphs for complete application integration.
♦ Used advanced HTML techniques to integrate the applications into interactive corporate web pages.
♦ Taught several training sessions to the departmental staff for WebFOCUS and HTML techniques and coding efficiencies, WebFOCUS reporting methodologies, and technical documentation, more…

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The FamiLee Network (TFN) ~ Independent Business Solutions Consultant   *1989-2005*

Designing, developing, and implementing Business Intelligence Delivery Solutions as detailed below.

- ♦ **The FamiLee Network / Information Builders**: Attended the WebFOCUS "Boot Camp" training at Information Builders, Inc. (IBI) in NYC HQ, at my own expense.
  - ♦ I completed this two week onsite Boot Camp, as Best in Class (highest grade) with the highest recommendations for superior contracts.
- ♦ **GMAC Insurance**: WebFOCUS consultant, contract to hire:
  - ♦ Created several reports to track and verify insurance analytics.
  - ♦ Created application to transfer data from point to point using JCL with complete validation for over 30 states.
  - ♦ Provided scheduled and on-call support for user community and programming staff.
- ♦ **Wachovia Bank/Y2K**: WebFOCUS consultant. Modify reports and application to Y2K standards
  - ♦ Designed, created, and implemented automated system, which reduced processing time by 85%.
  - ♦ Converted and integrated various applications including new automated applications using WebFOCUS.
- ♦ **TFN**: Designed, coded, and implemented various websites viewable from www.TheFamiLee.net and associates.
- ♦ **Medical Billing Services**: Supported staff and associated computing resources for billing application.
- ♦ **Computer Dynamics / Wright & CO Insurance**: Enhanced the user interface to automate direct billing from the source screen by seamlessly integrating a new set of modules which allowed for the direct transfer of data from one application area to the final billing application.
- ♦ **IBM Systems Engineer** at **Computer Dynamics**: Installed IBM Mainframe computers remotely for the US Postal Service and trained the users in the basics of mainframe computing and PROFS and the US Postal Service Center engineers on the complete process of remote installation and customization including software cloning from an existing mainframe to a newly installed mainframe and the automated customization of peripherals attached to the mainframes.
- ♦ **Grumman Aerospace / Data Systems**: Created a complete mainframe based application, with full screen user interface and simultaneous user functionality for the tracking of all hardware related information resources. This was in fulfillment of the Defense Contract Audit Agency request to produce a Proof Of Concept (POC) within one year which would track all information resources in the possession of Grumman Aerospace and Grumman Data Systems, using Information Builders FOCUS. This application was later plagiarized to create an application to track all software used within the company.
  - ♦ This application included a full user interface for complete Add, Delete, Modify, View functionality and a complete full screen user interface with selection criteria for report generation.
  - ♦ This application was seamlessly accessed from the users mainframe sign on to their sign off and displayed the main menu. The main menu provided the options to all database and reporting functions, access the command prompting of either CMS or FOCUS, or to exit the user's CMS session.
  - ♦ I attended every course which Information Builders offered, including their Top Gun course at IBI's corporate headquarters in New York City, in order to learn the full capabilities and power of FOCUS well enough to design, develop, and present a fully functional application in fulfilment of this request for the Defense Contract Audit Agency three months earlier than the request the POC.
  - ♦ This was the start of my FOCUS / WebFOCUS career.
- ♦ **Applied Digital Data Systems**: Worked with Intel corporation on the development of a mainframe system to compete with the IBM mainframes as a prototype engineer.
- ♦ **United States Navy**: Nuclear Weapons Launch Technician aboard the USS Simon Bolivar SSB(N) 641.
  - ♦ Supported the national defense initiatives while protecting America's freedom during the Vietnam Era.